

Submitting a Technology Work Order

Go to Quick Links > Work Orders
or go to www.midwayisd.org/workorders

The screenshot shows the Midway Independent School District website. At the top, there is a navigation bar with 'District Home', 'Select a School...', 'Quick Links...', 'Site Manager', 'My Account', and a search box. The 'Quick Links...' dropdown menu is open, listing various services. Below the navigation bar, there are social media icons for Facebook, Twitter, and YouTube, and a 'Panther Nation News' section. A main navigation bar includes 'Home', 'Departments', 'Parents', 'Community', and 'Calendar'. The 'Work Orders' section is highlighted in the main content area, with a list of links: 'Welcome', 'Maintenance Work Orders', and 'Technology Work Orders'. A large black arrow points to the 'Technology Work Orders' link. The footer contains contact information and a 'powered by schoolwires' logo.

District Home | Select a School... | Quick Links... | Site Manager | My Account | Search this Site... search

MIDWAY
INDEPENDENT SCHOOL DISTRICT

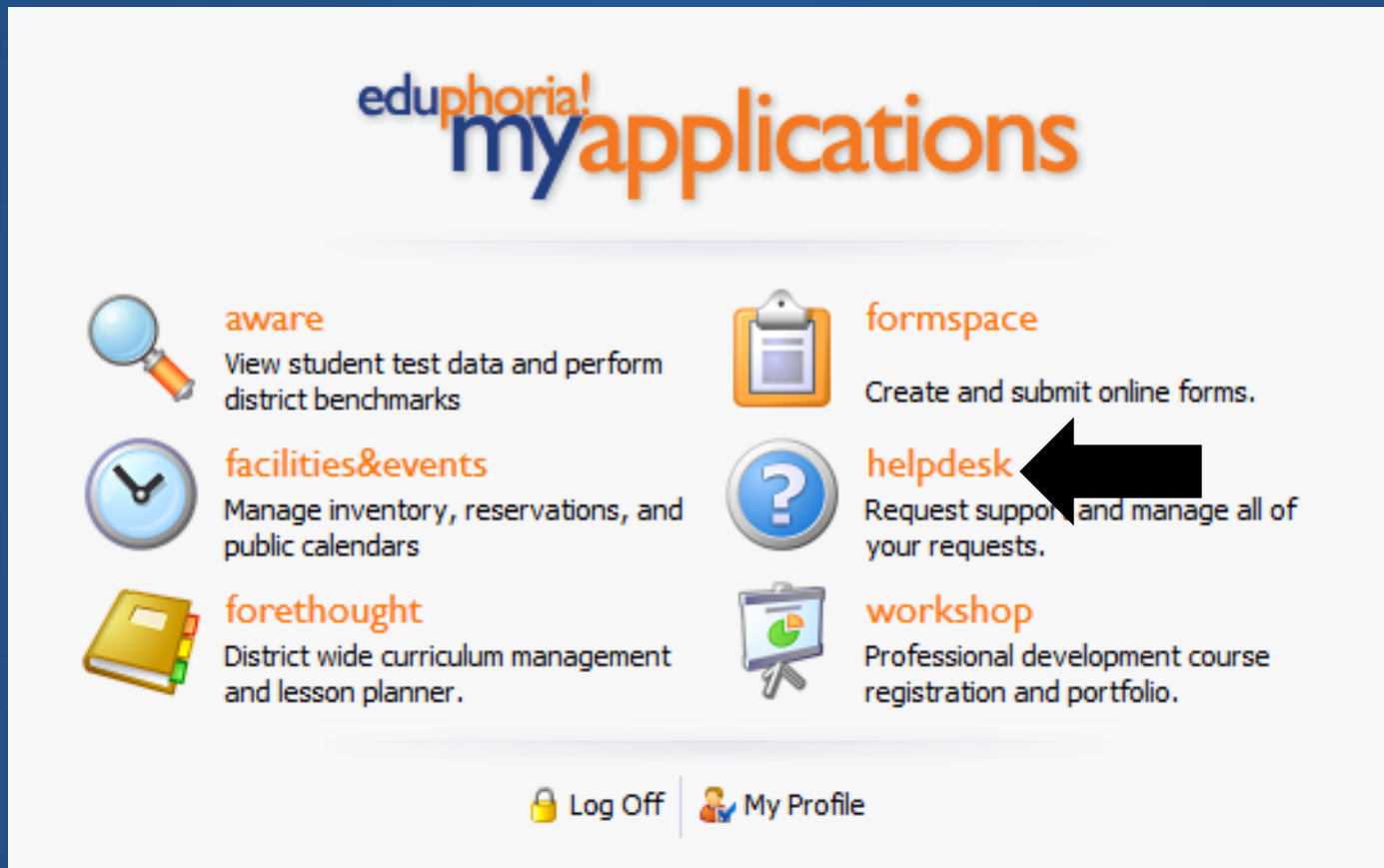
Home | Departments | Parents | Community | Calendar

Work Orders






- Welcome
- Maintenance Work Orders
- Technology Work Orders



13885 Woodway Drive | Phone: 254-761-5600 | Questions or Feedback? | Terms of Use | powered by schoolwires®
Woodway, TX 76712 | Fax: 254-761-5789 | Schoolwires Privacy Policy

Login to Eduphoria > Select *helpdesk*



eduphoria!
myapplications

 aware View student test data and perform district benchmarks	 formspace Create and submit online forms.
 facilities&events Manage inventory, reservations, and public calendars	 helpdesk ← Request support and manage all of your requests.
 forethought District wide curriculum management and lesson planner.	 workshop Professional development course registration and portfolio.

 Log Off |  My Profile

Select the request category

Technology



Apple



my computer system

If you're having problems with your computer, the monitor or the keyboard or mouse use this request.



a printer

If paper is jammed in the printer or it just won't print use this request.



my phone or voicemail

Use this request for any problems with a phone, voicemail, or phone number.



Television



Other



a camera or video camera

Problems with any digital or video camera should use this request.



access to a website

All requests for access to or to block a website should be requested here.



something attached to my computer

This would include anything besides the monitor that is connected to the computer like a scanner, document camera, or projector.



software on my computer

Use this if you need software installed on your computer or are having problems with an application.



Wireless



help using technology

Use this request when you have any kind of technology that you need training on.

Choose an item within the category

What type of Printer?

Select the item from the list below that you are having problems with.



Badge Printer



Lab Network Printer



Other



Dymo Printer



Network Printer



Teacher Local Printer

Fill out request form

Enter the details of your request below

Make sure all of the information below is filled in and click "Submit Request".

* Campus:

* Room:

* Extension:

* Detailed Request:



The printer in the lab is low on black ink.

▼ Attachments:







Click the *Submit Request* button in the bottom right hand corner of the screen

Cancel

< Back

Submit Request

Track the status of your request in the *View My Open Requests* button within Eduphoria

My Support Requests	My Open Requests 
 View My Open Requests	
 My Pending Surveys	Today 1 
 Review My Requests	258 Printer
	 7:56 AM The printer in the lab is low on black ink.

Contact your campus lab assistant if you have questions.